



British School
of Bucharest

Dear Antonia,

I'm writing this letter to thank you for the excellent quality of the training sessions that you delivered to our organisation.

During the communication training session, you introduced our employees to new and practical tools which they can adopt to allow for more efficient communication. They have since been practising these techniques, both as teams, as well as individually and the benefits of this practise are already evident.

Our Administrative and Finance Departments are extremely grateful to you for all the techniques, rules and methods which you have so successfully delivered to them. In fact, I have noticed a significant improvement in our inter-departmental and team relationships.

The employees also learnt about respecting the balance between life and work, how to deal with their emotions and to adapt them to our professional environment. Dealing directly with our internal case study was really effective and this helped our teams to overcome specific difficulties in their daily activities.

I consider you an expert in Communication and Interpersonal Relationships Management and I will not hesitate to contact you again, in order to fine tune our skills and to keep our team's performance at the highest of standards.

Yours sincerely,

Corina Corda
President

22nd November, 2018



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