

Antonia Noel  
Altavista Group

Bucharest, the 4<sup>th</sup> of June 2010

**Dear Antonia,**

I am writing this as a result of your trainings in our Company, to express my satisfaction regarding the feedback received from my team towards your sessions.

I have to admit that after I identified a lack of communication between our departments-level N-2, and after we settled a training schedule, on your advice, the results were beyond my expectations.

I consider the training as a key element in actual management (approx. 2% from salary funds) and from my previous training experiences, no one was so well recognized and embraced by my teams as was your training.

I consider that your participative approach and your way of communicating with trainees during these sessions was the central key of your success; my colleagues appreciated these sessions and the majority thanked me for them, asking me “when is going be the next workshop?”, whereas usually we need sessions of debriefing.

I wanted to tell you all these things and thank you for your professionalism.

Wishing you success in your future activities,

I assure you, dear Antonia, of my sincere gratitude.

Jean-Luc Chassigneux  
Managing Director

